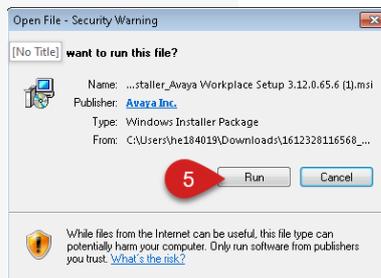
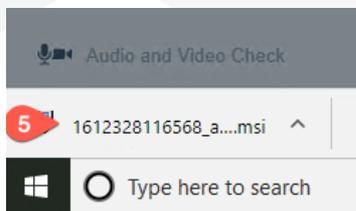




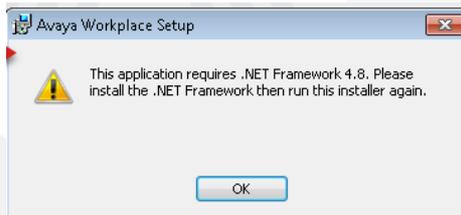
Avaya Workplace Quick Start Guide

Downloading and installing the Avaya Workplace desktop application (software) on external desktop computers

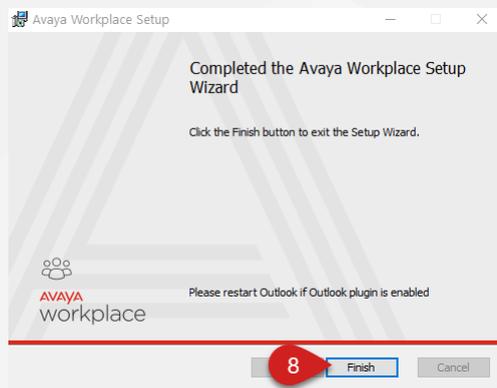
1. Open an internet browser.
2. Type in: <https://telehealth.health.wa.gov.au/portal/tenants/wahealth> and press **Enter** on your keyboard.
3. Click on the Settings cog in the top left-hand side of the screen.
4. Click on the **Download App v3.12.0.65** blue button.
5. You will see the app in your downloads bar, click on the installer to initiate installation and click on the **Run** button.



6. You may receive an error stating that you do not have the .NET Framework 4.8 installed. If this occurs, please visit <https://support.microsoft.com> and search for ".net 4.8" for your version of Windows and install, then repeat step 5.



7. Click on **Next**.
8. Follow the prompts and click on **Finish** when complete.



Application configuration

1. Open Avaya Workplace from the Windows Start Menu.
2. Click **Join a meeting**.
3. Type in your name in **Your name** field.
4. Type in or copy and paste this link <https://telehealth.health.wa.gov.au/portal/tenants/wahealth> in **the Meeting Address** field.

Note: Meeting Address only needs to be filled in once when the application starts for the first time.

Further Information and advice

Internal WA Health users

Intranet: [Telehealth Hub](#)

Phone: WACHS Service Desk **1800 794 748**

Internal and External users

Website: https://healthywa.wa.gov.au/Articles/S_T/Telehealth-appointments-at-home

Email: WACHSICTHelpdesk@health.wa.gov.au