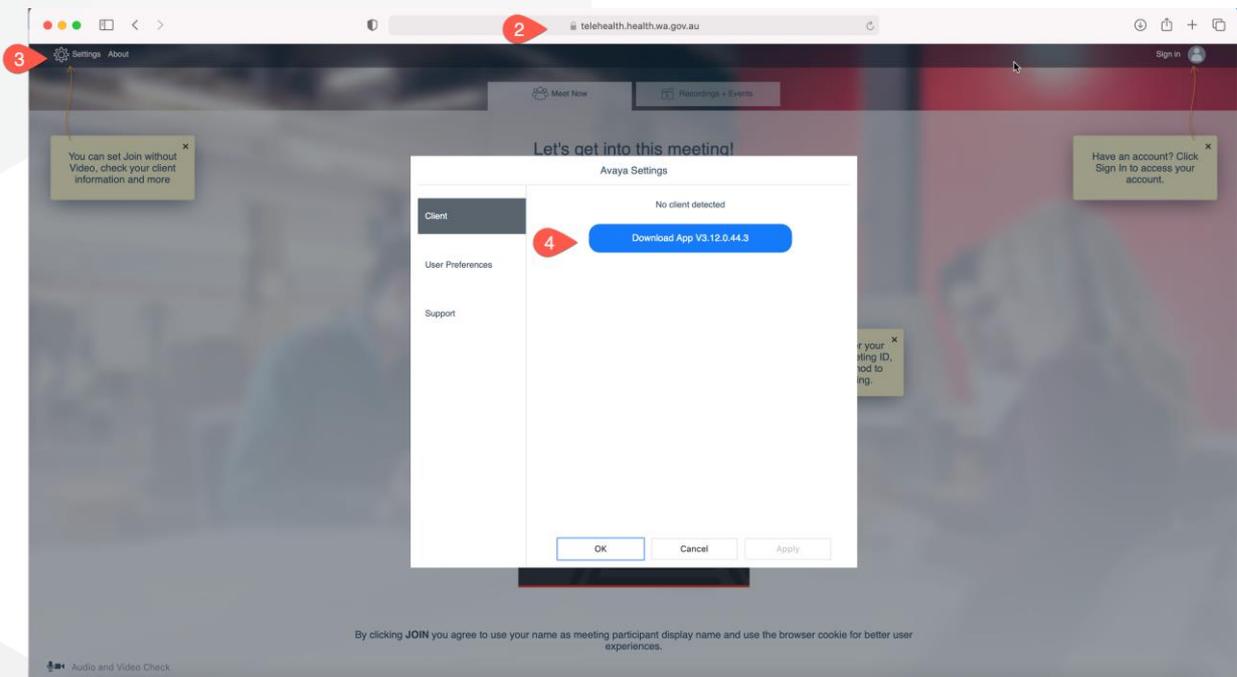




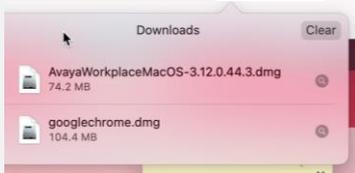
Avaya Workplace Quick Start Guide

Downloading and installing the Avaya Workplace desktop application (software) on external Macintosh (Mac) computers

1. Open an internet browser.
2. Type in: <https://telehealth.health.wa.gov.au/portal/tenants/wahealth> and press **Enter** on your keyboard.
3. Click on the Settings cog in the top left-hand side of the screen.
4. Click on the **Download App v3.12.0.44.3** blue button.



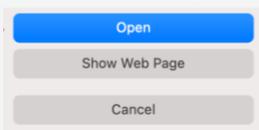
5. Click **Allow** to download the application and you will see the app in the browser download bar. Click on the installer to initiate installation.



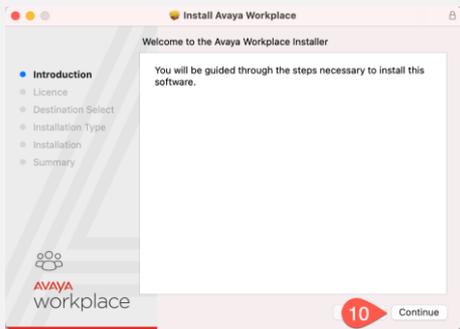
6. Click on the **Install** icon.



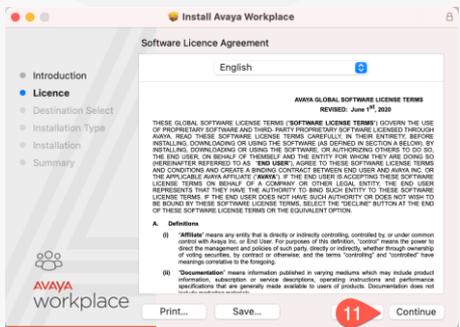
7. Click on **Open** to proceed with the application installation.



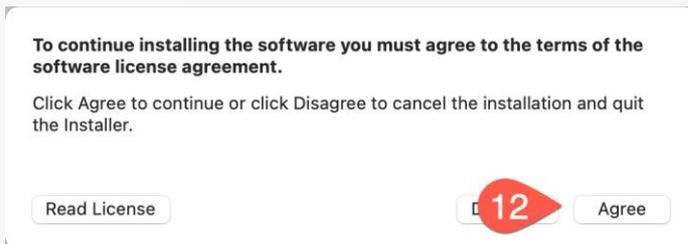
8. Click **OK** to proceed with the application installation.
9. Click **Allow** to proceed with the application installation.
10. Click **Continue** to proceed with the application installation.



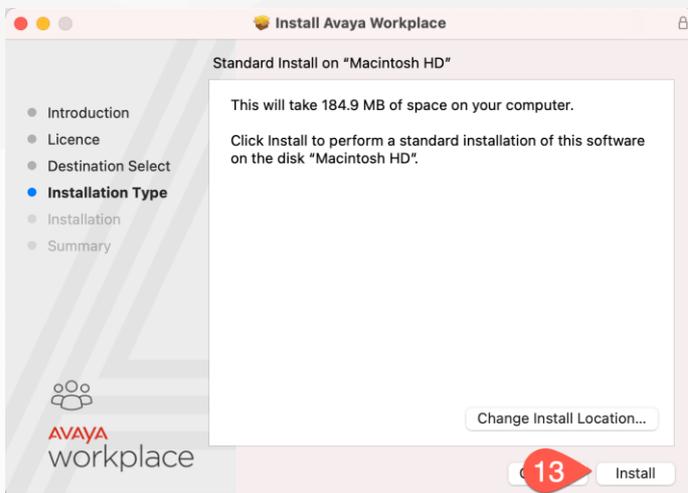
11. Click **Continue** to proceed with the application installation.



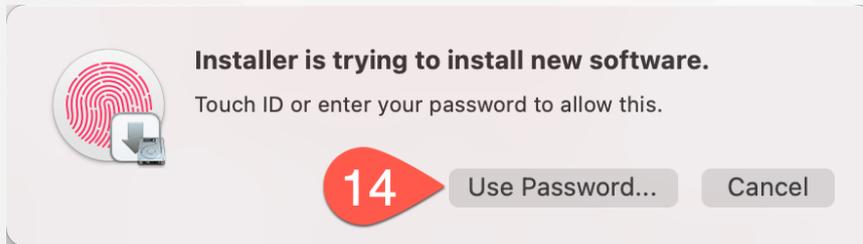
12. Click **Agree** to proceed with the application installation.



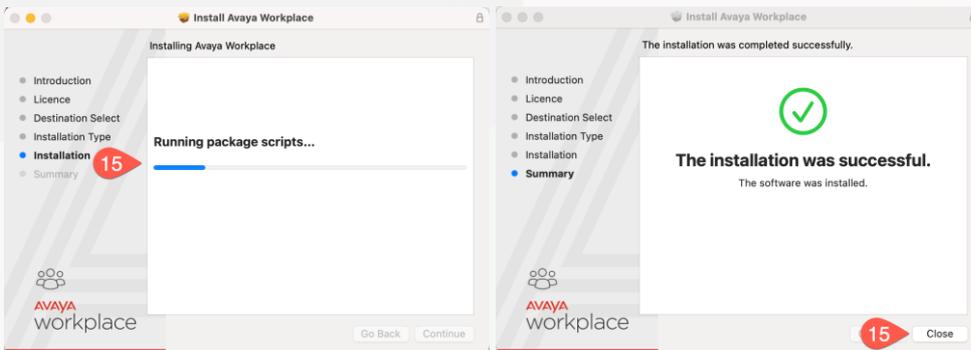
13. Click **Install** to proceed with the application installation.



14. Type in your computer login password or use the Touch ID to allow the installation.

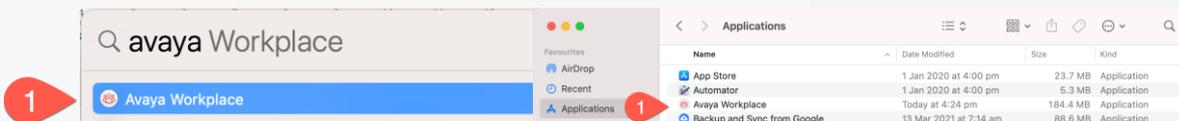


15. Application will be automatically installed. Click **Close** when complete.

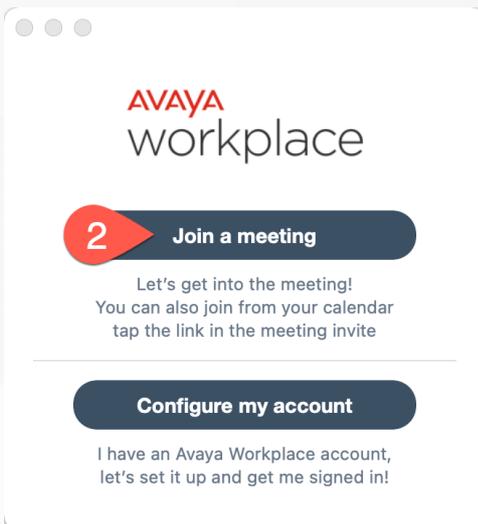


Application Configuration

1. Open Avaya Workplace Application by searching from **Spotlight Search** or from the **Finder/Applications**.



2. Click **Join** a meeting.



3. Type in your name in Your name field.

4. Type in <https://telehealth.health.wa.gov.au/portal/tenants/wahealth> in the **Meeting Address** field.

Note: Meeting Address only need to be filled once when the application starts for the first time.

Further Information and advice

Internal WA Health users

Intranet: [Telehealth Hub](#)

Phone: WACHS Service Desk 1800 794 748

Internal and External users

Website: https://healthywa.wa.gov.au/Articles/S_T/Telehealth-appointments-at-home

Email: WACHSICTHelpdesk@health.wa.gov.au